

List of Support materials/sources

Easy Read information leaflet: This leaflet helps those with learning disabilities access the questionnaire content

Braille guidance: This booklet helps those with visual impairments access the questionnaire

Large print paper questionnaire available on request

Electronic questionnaire (eQ) The eQ is designed with accessibility guidelines and is compatible with most assistive technologies.

Easy Read process: Easy Read uses pictures to support the meaning of simple words.

Helping someone who lacks the capacity to answer for themselves advice section for this on the Census website includes carers, friends and family, people with lasting power of attorney (LPA), and managers and staff at communal establishments.

Census Form available online and in paper format in English and Welsh

Census Support Centres centres offering support online, etc. , no indication of location yet

49 languages support with language Contact Centre and publications

Translation Guidance Booklets in 49 languages, with guidance on how to complete, available in paper format or online

Telephone support can be provided in the majority of the 49 languages via the Census Language line on 0800 587 2021.

Census support products are available in a limited number of languages including multi-lingual show cards, posters, information/engagement leaflets, information postcards, and completion information flyers.

Multi-lingual show cards covering up to 22 languages can be used by Field Staff to establish what language respondents may need further help in to complete their census questionnaire.

Field Staff for counting Communal Establishments, such as Prisons, Halls of Residence, Blocks of flats, overnight accommodation, boaters etc.

This is the list of languages supported in the census and the language contact centre.

Albanian, Amharic, Arabic, Armenian, Bengali, Bosnian, Bulgarian, Burmese, Cantonese, Czech, Farsi, French, German, Greek, Gujarati, Hebrew, Hindi, Hungarian, Italian, Japanese, Korean, Kurdish, Latvian, Lingala, Lithuanian, Malayalam, Mandarin, Nepali, Pashto, Polish, Portuguese, Potwari, Punjabi (Gurmukhi), Romanian, Russian, Slovak, Slovenian, Somali, Spanish, Swahili, Tagalog, Tamil, Thai, Tigrinya, Turkish, Ukrainian, Urdu, Vietnamese, Yiddish, Welsh.

Community completion events – these are sessions targeting key areas to support respondents when completing their questionnaire. Your team leader will let you know about the relevant events in your area.

These are in addition to the public contact centre and language line

CA staff employed in most common non-English languages, we have some of these in Greater Manchester who I can access for particular communities