Family Services

We know that many families have concerns about COVID-19 especially when their needs mean some family members may be more vulnerable than others. We have a risk assessment process in place to consider how our services can be made as safe as possible. Initially, this process focuses largely on whether it is safe to deliver a service to you in the usual way. If this is not possible we will seek to do all we can to support you or your family differently for example, using technology in a safe way.

All of our service specific COVID-19 risk assessments have been developed in consultation with our staff, the people we support and our teams including staff council representatives. Our assessments are dynamic and will be reviewed on a regular basis. We may need to change these in response to updated Public Health England guidance from time to time.

Our COVID-19 action plan also describes the impact to service delivery, staff and the people we support relating to the outbreak of Coronavirus, maintenance of services and aims to reduce the likelihood of contributing to the spread of the illness. This has been developed in addition to our Business Continuity plans and individual Service Action Plans which set out the arrangements for a range of current or unexpected circumstances.

If you would like further information about specific risk assessments please contact Brian White, Director of Resources at the Together Trust (enquiries@togethertrust.org.uk)