

# After your mediation or disagreement resolution meeting

## Frequently asked questions

**Q: What if I'm not satisfied with the outcome of mediation?**

**A:** Contact your local Independent Advice and Support Service (IASS), formerly known as Parent Partnership, who will explain how to appeal to the first tier special educational needs and disability tribunal.

<https://councilfordisabledchildren.org.uk/information-advice-and-support-services-network>

You can also contact Independent Parental Special Education Advice (IPSEA).

<https://www.ipsea.org.uk/>

Or you can go directly to the first tier tribunal to submit an appeal. <https://www.gov.uk/courts-tribunals/first-tier-tribunal-special-educational-needs-and-disability>

**Q: Where can I find information about special educational needs and disability services where I live?**

**A:** You can contact your local ISS. Visit <https://councilfordisabledchildren.org.uk/information-advice-and-support-services-network>

Every local authority is required to publicise how the needs of disabled children will be met, this is called the Local Offer. You can find information about the Local Offer on your local authority's website. As well as the Local Offer, your local authority will also have a parent forum. To find your local group, head to the National Network of Parent Carer Forums' website <http://www.nnpcf.org.uk/>

**Q: My local authority has agreed to conduct an education, health and care (EHC) assessment for my child. How and when will they contact me? If I don't hear from them, who can help me with this?**

**email:** [drs@togethertrust.org.uk](mailto:drs@togethertrust.org.uk)  
**www.**[togethertrust.org.uk/family-support/mediation](http://www.togethertrust.org.uk/family-support/mediation)

**A:** Contact the special educational needs team at your local authority if you need further support. Your local IASS service and Independent Parental Special Education Advice (IPSEA) will also be able to help you. <https://www.ipsea.org.uk/>

**Q: There are actions for my child's school following the mediation meeting, what do I do if these aren't carried out?**

**A:** Contact the school and if you aren't satisfied you can contact your local SEND team, IASS, IPSEA or make a formal complaint through the school complaints process.

**Q: I'm feeling OK about everything at the moment, but what about the future? Are there any other useful places I can go to for information?**

**A:** Yes. You may find the organisations and websites below useful.

1. Department for Education guidance around special educational needs and disabilities  
<https://www.gov.uk/government/organisations/department-for-education>
2. National Association of Special Educational Needs (Nasen) [www.nasen.org.uk](http://www.nasen.org.uk)
3. SEND Gateway [www.sendgateway.org.uk](http://www.sendgateway.org.uk)
4. SEND Guide for parents  
<https://www.gov.uk/government/organisations/department-for-education>
5. Special educational needs and disability (SEND) Code of Practice; 0 – 25 years, January 2015  
[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/398815/SEND\\_Code\\_of\\_Practice\\_January\\_2015.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/398815/SEND_Code_of_Practice_January_2015.pdf)
6. Special Needs Jungle provide parent friendly information  
[www.specialneedsjungle.com](http://www.specialneedsjungle.com)

Registered charity number 209782

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